



# Community Bank

*of the Midwest*

**At Community Bank of the Midwest, the health and well-being of our customers, employees, and communities is our top priority. We understand the concern and uncertainty you may be experiencing surrounding the coronavirus (COVID-19) and are committed to being responsive to the needs of our customers and employees as the situation evolves. In this very fluid situation, we are taking every effort to best serve the needs of our customers in a manner that promotes health and safety for all.**

**Community Bank of the Midwest utilizes a robust, all-inclusive business continuity plan that addresses these types of events. Our digital banking tools and other resources for self-service banking and 24/7 account access is an integral part of this plan. You can access your accounts online or by using telephone banking at your convenience. With these systems, you can make payments, view transactions, check account balances, transfer funds, find our ATM's, and more. It's easier and faster (in most cases) to manage your account digitally.**

**If you haven't enrolled in online access, it only takes a few minutes. Go to our website at [www.communitybankmidwest.com](http://www.communitybankmidwest.com) and enroll now. We also understand that there may be instances where customers find themselves facing financial difficulties. We are here to help and we encourage customers who may be impacted to reach out to discuss how we might be of assistance.**

**At this time, we anticipate "business as usual" with our banking lobbies. Efforts are always made to routinely disinfect and sanitize teller workstations, drive-up equipment, bathrooms, etc. Please understand that "business as usual" may quickly change depending on the COVID-19 situation. We will share periodic updates about our operational decisions as this situation continues to unfold.**

**Be assured that we value you as a customer and will be here to serve you. Thank you for banking with Community Bank of the Midwest!**

[www.communitybankmidwest.com](http://www.communitybankmidwest.com)

#### GREAT BEND

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#### NESS CITY

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Fax: (785) 798-3955

#### OTIS

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(785) 387-2241  
Fax: (785) 387-2310

#### ELLINWOOD

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